

Quarterly Report: 1/1/2016 through 3/31/2016

Complaints/Request Recieved				
Description	Date Recieved	Acknowledgement Sent	Substantive Response Sent	Response
Installation of handicap ramps on the east side of Bowen Rd. between Park Row Dr. and Lynwood Dr.	12/9/2015	12/18/2015	1/6/2016	<ul style="list-style-type: none"> • Curb cuts at driveways and necessary repairs for ADA compliance will be constructed along the east side of Bowen Road from the southern driveway of the Chase Bank Building, located at 1301 S. Bowen Road, north to the traffic signals at Lynnwood Drive. • Construction of the requested repairs will be incorporated into the list of locations under the 2016 Sidewalk Program Project, which is currently under design. This project has many locations to address ADA concerns at various sites throughout the City that have been collected over the last two years. At this time, we do not have a specific construction start date for this project. Once the project is bid and awarded, construction will be coordinated in a systematic order based on initial concern date. <p>The sidewalk and ramps on the east side of Bowen from the southern driveway of the Chase Bank Building to Park Row Drive are within Pantego City Limits. Citizen was advised to contact the Pantego Public Works Department.</p>
The sidewalk in front of the citizen's residence is uneven.	1/29/2016	2/3/2016	3/1/2016	The requested repairs were completed by Public Works & Transportation Field Operations personnel.
The sidewalk located adjacent to 3306 Boyd Trail is uneven.	3/17/2016	3/21/2016	4/5/2016	<ul style="list-style-type: none"> • Removal and replacement of the driveway and necessary sidewalk located adjacent to 3306 Boyd Trail (along Caliente Drive) to meet ADA compliance. • Construction of the requested repairs will be incorporated into the list of locations for the 2016 Sidewalk Program, which is currently under design. The current funding schedule allows us to bid this program in the upcoming months. Upon approval by the City Council, we will coordinate with the contractor to schedule construction.

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Challenges to Compliance

None for reporting period